

The high-level approach to achieving real net zero is straightforward: eliminate Greenhouse Gases (GHGs) where you can across the lifecycle: reduce emissions of those that can't be eliminated: substitute more carbonintensive activities and sources with less intensive approaches and renewable energy; and as a last resort **neutralise** only that which is unavoidable, through the acquisition of offsets.

Before taking any action, however, it's important to establish an accurate, baseline carbon footprint for your organisation across all scopes. Without this, it is impossible to understand the key risks and opportunities to your business and material issues that will require longer-term planning to address.

Using recognised international standards can help ensure this baseline is calculated accurately and completely the Greenhouse Gas Protocol and ISO 14064-1¹ are two leading examples. An experienced and accredited verifier will help with the gap analysis of your approach from the outset and verify your final baseline while providing assurance that your starting point is correct.

Quantifying scope one and two emissions is most straightforward, as the organisation has complete control over the sources of emissions and from where they are acquired. Scope three emissions, however, present a far more significant challenge. These emissions are generated from activities outside of the company's primary operations and cover a vast range of activities upstream and downstream.

In an effort to address this complexity, the Greenhouse Gas Protocol has produced specific guidance for scope three<sup>2</sup>, which describes 15 categories of emissions; eight in upstream value chains and seven downstream to help companies

understand where to focus. Working closely across the value chain is essential to quantify and address scope three emissions – a theme we will return to in the final part of this series.

An accurate baseline carbon footprint will go a long way towards quantifying the major sources of emissions. However, all business risks and opportunities presented by this shift to decarbonisation must also be identified, considered and planned. The business impact of achieving net zero should not be underestimated in many business models, it will require a paradigm shift in thinking and must be fully embedded across the organisation. To achieve this, successful organisations are adding net zero targets into existing and proven management systems, for example, through the environmental management system ISO 140013 or energy management system ISO 500014.

By using these management system structures, organisations can more effectively:

- Respond to the needs of stakeholders such as investors and consumers
- Manage business risks and compliance obligations, such as customer standards and legislation
- Ensure net zero goals are adequately reflected in the business's purpose and strategy

These standards create a framework that drives continuous improvement through a plan, do, check, act model. They also require lifecycle thinking, which will support the identification of risks and opportunities from design to end of life, enabling net zero targets to be integrated into all decision-making and business processes.

With the suitable business systems in place, the next step is capacity-building across the organisation, including the executive team and board. Everyone needs to understand the concept, the need for change, and the benefits of aligning the business with a net zero target. There will almost certainly be a need for new technical competencies, particularly in new products, processes, and business model innovation. Keeping employees informed and excited by progress whilst securing their engagement and input will be vital to achieving the innovation, action-oriented mindset and shared learning culture that net zero will demand across the business.

Scope one and two emissions, where organisations have control, typically offer an opportunity to make progress relatively quickly and with little or no cost. Early steps will include eliminating wastage in scope one emissions from combustion sources such as heating, fleet management and industrial processes. Reducing scope one emissions from mobile sources is another quick win, achieved by reviewing and reducing business travel in owned vehicles and, where possible, replacing vehicles with those powered by non-fossil fuel sources.

Hydrofluorocarbon (HFC) emissions from air conditioning and refrigeration usage are often overlooked from scope one. Replacing these units can deliver significant gains, as whilst HFC emissions are generally low in volume, one tonne typically equates to thousands of tonnes of carbon dioxide.

Reducing wastage in scope two emissions through improved efficiency in energy management is another simple step, and where electricity consumption cannot be reduced, substituting fossil fuelgenerated electricity with renewable sources is an obvious and effective step. Even here, however, care needs to be taken. Green tariffs can claim to be 100% renewable by acquiring Renewable **Energy Guarantee of Origin certificates** (REGOs), even when that energy is not renewable. This is because the energy and the REGO do not have to be sold together. To ensure a green tariff is indeed green, look for companies that buy renewables with a REGO through power purchase agreements.

These fundamentals are the first steps on the path towards net zero and will put your organisation in the right position to take the more difficult next step - exerting its influence to address emissions where it has less direct control. In our final instalment in this series, we will examine the approach to and mutual benefits of net zero collaboration across the value chain and beyond.



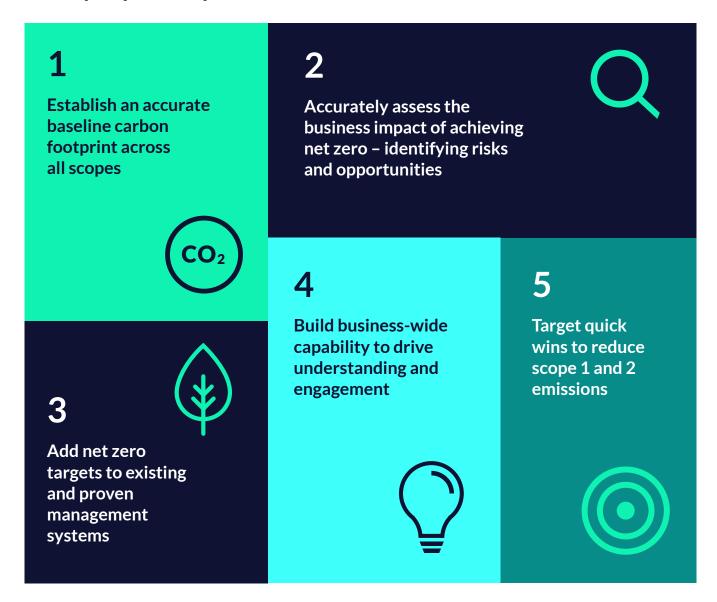
<sup>&</sup>lt;sup>1</sup> ISO 14064-1:2018 Specification with guidance at the organization level for quantification and reporting of greenhouse gas emissions and removals

<sup>&</sup>lt;sup>2</sup> The GHG Protocol. Technical Guidance for Calculation Scope 3 Emissions (v1). Supplement to the Corporate Value Chain (Scope 3) Accounting and Reporting Standard.

<sup>&</sup>lt;sup>3</sup> ISO 14001:2015 Environmental management systems – Requirements with guidance for use

<sup>4</sup> ISO 50001:2018 Energy management systems – Requirements with guidance for use

## Five key steps on the path towards net zero



## How can LRQA help your organisation?

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