Getting started
The certification process

The path your organisation takes to achieve management system certification often depends on your business's level of maturity relating to the focus area of the standard and broader risk management. The typical process to get certified by LRQA includes the following steps:

Assess your readiness

Our optional pre-assessment services can be carried out in the form of a Gap Analysis or Preliminary Assessment. One of our expert auditors will assess the readiness of your system, indicating which areas may require further attention before you progress to your formal audit.

Accelerate your implementation

Our range of training courses helps you build your knowledge of key standards and their requirements – giving you the insight and skills to optimise your management system.

Delivered via

| eLearning | Virtual classroom | Classroom | Blended | In-house |

Stage 1 Audit- document review and planning

Your auditor will review the design and documentation of your system to determine whether it fulfils the requirements of the standard and proposed audit scope. This is followed by an interview with key team members. In most cases, the Stage 1 audit is carried out remotely.

Stage 2 Audit- evaluating your implementation

During stage 2, your auditor will evaluate the implementation and effectiveness of your management system in line with the requirements of your chosen standard. If you receive no major non-conformities, approval will be recommended, and you'll receive your certification. The stage 2 audit can be carried out remotely or on-site.
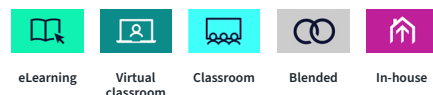
Promote your certification

Your certification demonstrates a commitment to internationally recognised best practices and continual improvement – helping you win new business and meet customer demands.

Annual surveillance audit – staying on track

Your certification will run in three-year cycles. We'll carry out surveillance audits annually to make sure that your management system remains effective, is well-maintained, and delivers continual improvements.

Certificate renewal

Three months before your certificate expires, we'll re-audit your organisation's activities to ensure they remain compliant with the requirements of the standard.

Get in touch

Please visit www.lrqa.com/my for more information or email Enquiries.my@lrqa.com

YOUR FUTURE. OUR FOCUS.