



## Building Information Modelling (BIM): Case Study

# Hill International Achieves ISO 19650 Certification in UAE

### 01. Customer

Hill International

### 02. Background

Hill International, with more than 3,200 professionals in over 100 offices worldwide, provides program management, project management, construction management, project management oversight, advisory, dispute resolution, facilities management, and other consulting services to clients in a variety of market sectors. Engineering News-Record magazine recently ranked Hill as one of the largest construction management firms in the United States. Hill is a proud member of the Global Infrastructure Solutions, Inc. (GISI) family of companies.

### 03. Result

Following initial discussions, LRQA provided Hill International with the ISO 19650 certification. This constitutes a formal recognition of their BIM capabilities and provides a competitive edge. It also allows Hill to improve bid-hit rates, enhance capacity to meet clients' expectations, and expand business in the region and beyond.

Gaining ISO 19650 certification from LRQA demonstrates that Hill International's building information modelling system follows a robust and globally recognised approach, focusing on continuous improvement for managing risk, to meet the needs and expectations of its customers and stakeholders.

Here we speak with Amine Tayeg, Regional Quality and Management Systems Director at Hill International. He describes how Building Information Modelling (BIM), and related technologies are increasingly becoming standard practice in their major markets and throughout regional project operations.



### BIM: The Game Changer

The ISO 19650 standard is an international standard for managing information over the whole life cycle of a built asset using building information modelling (BIM).

The use of BIM and related technologies are increasingly becoming standard practice in Hill International's major markets and throughout its regional project operations. Hill's teams have already been involved in delivering BIM management related services on several major projects. The ISO 19650 certification would enable Hill to consolidate, document, and integrate

the acquired knowledge and expertise into their management system processes and standard practices. Hill's support functions are centrally operated from the regional offices and cover worldwide project operations. When Hill decided to implement the multisite BIM ISO certification for their Middle East and APAC operations, it was very important for them to select a certification company that operates globally to ensure smooth coordination during the initial and follow-up auditing activities.

## How LRQA and Hill International worked together

LRQA was among three tier-1 global consultants that Hill consulted with during the selection of the certification company for their BIM certification. What differentiated LRQA was the ability to efficiently mobilize resources (subject matter experts) from different geographical locations (UAE, Singapore, UK) to explain the process and the possibilities that they have as PMC to achieve the BIM certification. This, combined with timely responses to Hill's queries, gave them confidence that LRQA would be able to support their global operations during the initial certification process and throughout the follow-up certification activities.

## Impact of ISO 19650 Certification

The formal recognition of BIM capabilities that the ISO certification provides to Hill International:

- It allows them to better showcase Hill's expertise and promote their services to clients.
- It ensures better consolidation and accumulation of knowledge across Hill's global operations.
- ISO 19650's structured framework for continual improvement secures a leading position among the competition as a top-tier BIM management consultancy firm.



Implementation of the ISO 19650 certification provides additional assurance that potential inconsistencies in the services delivered by our teams across our global operations will be systematically addressed through our standardized processes, thus ensuring improved performance and effective delivery of our services.

What differentiated LRQA was their ability to efficiently mobilize resources and subject-matter experts from different geographical locations. This presented better opportunities for developing further areas of collaboration.

**Amine Tayeg**  
Regional Quality and Management  
Systems Director at Hill International

## Why choose LRQA?

We're here to help negotiate a rapidly changing world, by working with you to manage and mitigate the risks you face. From compliance to data-driven supply chain transformation, it's our job to help you shape the future, rather than letting it shape you. We do this by delivering:

### Strategic vision

Our technical know-how, sector expertise and innovative, forward-thinking approach will help you meet the challenges of today – and become a safer, more secure, and sustainable organisation tomorrow.

### Technical expertise

Our people are sector experts. They bring with them a clear understanding of your specific challenges, standards and requirements – then deploy deep knowledge of certification, customised assurance, inspection and training to help you meet them.

### Global capability

Operating in more than 120 countries, recognised by over 50 accreditation bodies worldwide, and covering almost every sector, we can help you manage risk, drive improvement and build credibility with stakeholders around the globe.

### Effective partnership

Every business is unique. That's why our experts work with you, to fully understand your needs and goals, and work out how we can best support them.

### Fresh perspective

We have led the way in shaping our industry and continue to take every opportunity to collaborate with clients and pioneer new ideas, services and innovation.

## Get in touch

Please visit [www.lrqa.com/ae](http://www.lrqa.com/ae) or write to us at [enquiries.ae@lrqa.com](mailto:enquiries.ae@lrqa.com)

LRQA  
Level 3, The Offices 3,  
One Central, World Trade Center,  
Dubai, United Arab Emirates.



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