

# EiQ Corrective Action Plan (CAP) Management

Digitalise compliance,  
streamline workflows,  
enhance visibility.

**EiQ**  
by LRQA





# EiQ Corrective Action Plan (CAP) Management

EiQ's CAP Management solution transforms how responsible sourcing teams manage Corrective Action Plans (CAPs) by replacing manual workflows with a streamlined process to deploy, manage and track supplier corrective actions.

EiQ defies the outdated paradigm of juggling multiple systems by centralising CAP management into one intelligent ecosystem. Corrective actions are aligned with individual audit findings, giving suppliers the ability to report updates and evidence as they happen.

EiQ helps teams **save time spent on manual workflows** and **drive ongoing improvement**, **mitigate risk exposure** and **increase real-time supplier visibility**.

# What is CAP management?

**Corrective Action Plan Management (CAP) refers to the process of developing, implementing, tracking and closing out corrective actions in response to identified nonconformities, issues or deficiencies found in a particular assessment.**

CAP management platforms like EiQ assign corrective actions to suppliers, track remediation, set deadlines and facilitate collaboration with suppliers, to help manage issue areas in their supply chains.

EiQ CAP management is a critical tool for sustainability and sourcing teams working to improve labour, environmental and ethical standards across global supply chains. EiQ eliminates the fragmented, manual elements of current CAP management solutions. Instead of chasing spreadsheets and email threads, EiQ automates issue tracking, assigns corrective action deadlines and enhances visibility into unresolved remediation from suppliers.



## The challenge with current CAP management tools

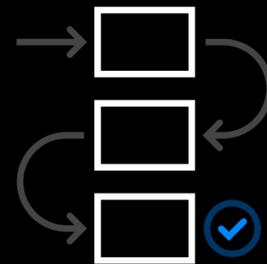
Current solutions for managing CAPs are often fragmented, spread across multiple systems for updating, managing and tracking CAP data. Teams are often reliant on email chains, creating extra manual work. This current standard is inefficient and often duplicative, reducing visibility for brands and retailers and hindering ongoing performance monitoring due to fragmentation.



# Key benefits

CAP empowers responsible sourcing teams to facilitate the full assessment cycle, monitor supply chain performance and drive supplier improvement.

- ✓ Enables real-time visibility into the entire CAP management process, enabling proactive management and faster resolution
- ✓ Provides traceable evidence that demonstrates how CAPs are being managed, providing confidence and transparency for clients and stakeholders
- ✓ Aggregates CAP insights for internal dashboards and external reporting, making compliance and performance tracking easier
- ✓ Digitalises the CAP process across multiple standards, creating a unified and efficient workflow
- ✓ Saves time spent on manual workflows and siloed systems, creating a more streamlined, centralised CAP system



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# What separates EiQ CAP management?

- Defies the one-size-fits-all paradigm for CAP management by segmenting actions according to individual audit results for efficiency
- Leverages EiQ's extensive digital learning resources to provide tailored and targeted training for each supplier
- Composable architecture for modular integration (e.g., plug-and-play with existing systems)
- Utilises proprietary risk insights to support CAP prioritisation based on risk level or supplier history
- Provides insight into cost of remediation and unparalleled industry benchmarking data



## About EiQ

EiQ is the leading supply chain intelligence solution designed to help businesses achieve total supply chain confidence through data-driven insights. Using artificial intelligence, proprietary data and robust analytics, EiQ empowers businesses to conduct end-to-end supply chain due diligence, manage their most critical sustainability risks and drive impact. With EiQ, companies can monitor their supply chain performance in real time to achieve regulatory compliance, enhance supplier visibility and promote effective, data-driven decision making.

## Get in touch

Visit [eiq.com](https://eiq.com) for more information or email [eiq@lrqa.com](mailto:eiq@lrqa.com)

