




**Safety and quality assured
through every step of the
inspection cycle**



How can we help you with your supply chain quality?

LRQA is a leading global provider of inspection services serving over 10000 clients worldwide across complex global supply chains to deliver quality, safe equipment. **Know more. Risk less.**

 At LRQA, we work in partnership with our customers to deliver the exact service they require. From vendor site inspections to managed quality programmes, we'll do our best to help you in a practical, cost-effective way.

Protecting the quality and integrity of your high-value supply chains requires excellence from an assurance provider.

At LRQA, we pride ourselves on delivering best in class inspection services against international codes, standards, and client specifications. We focus on getting it right the first time because anything else won't do.

We empower you with the knowledge you need to mitigate the risk you face each day, safeguarding against costly delays, critical failures, and other threats to your business and assets.

With our approach to service delivery, you can be confident in the quality of your supply chains. We offer you our commitment to inspection excellence, which means protecting your assets and your brand reputation as if they were our own.

How do we do that?

We make sure we know your business and what's important to you, while staying in tune to the wider inspection industry. We give you the knowledge and assurance you need to make informed decisions, helping reduce the risk that comes with competing in today's complex global marketplace.

Your specifications; our commitment to you

We understand the requirements and complexities involved in global supply chain management. We help reduce inspection costs, address test plan budgets, and provide consistent risk-based approaches to managing vendor inspections on a global basis, making sure that materials, components, and equipment meet your specifications.

Professional project management

LRQA's supply chain assurance projects are administered by professionally certified project managers. Our central project management framework provides a standardised process, templates, and guidance to successfully deliver the project in accordance with LRQA and client requirements.

From design to delivery, LRQA is here for the life of your project, and beyond

Vendor site inspection

Our on-site vendor inspections are done on your behalf to your specifications, providing you with an inside view on the manufacturing process. Our resident inspection schemes provide clear visibility of the manufacturing status and progress, and can forecast potential delays.

Supply chain quality – managed service

We work with you to develop a quality inspection scheme that fits your client's test plans and requirements, saving them money by removing the need to send inspectors of their own.

Vendor assessments and audits

With our unique vendor services, we provide the insight you need to make informed decisions about the vendors you use.

We conduct vendor assessments and audits tailored to your specific sector. This in-depth process provides crucial information about a vendor's capabilities, machinery, management systems, and other important data.

How we help at every stage

Visibility

We work as a project partner, giving you visibility into your supply chain through our global network of surveyors and inspectors.

Communication

We work with you to create a Vendor Management Framework, establishing best practice for ensuring the correct standards are communicated and adhered to throughout the supply chain.

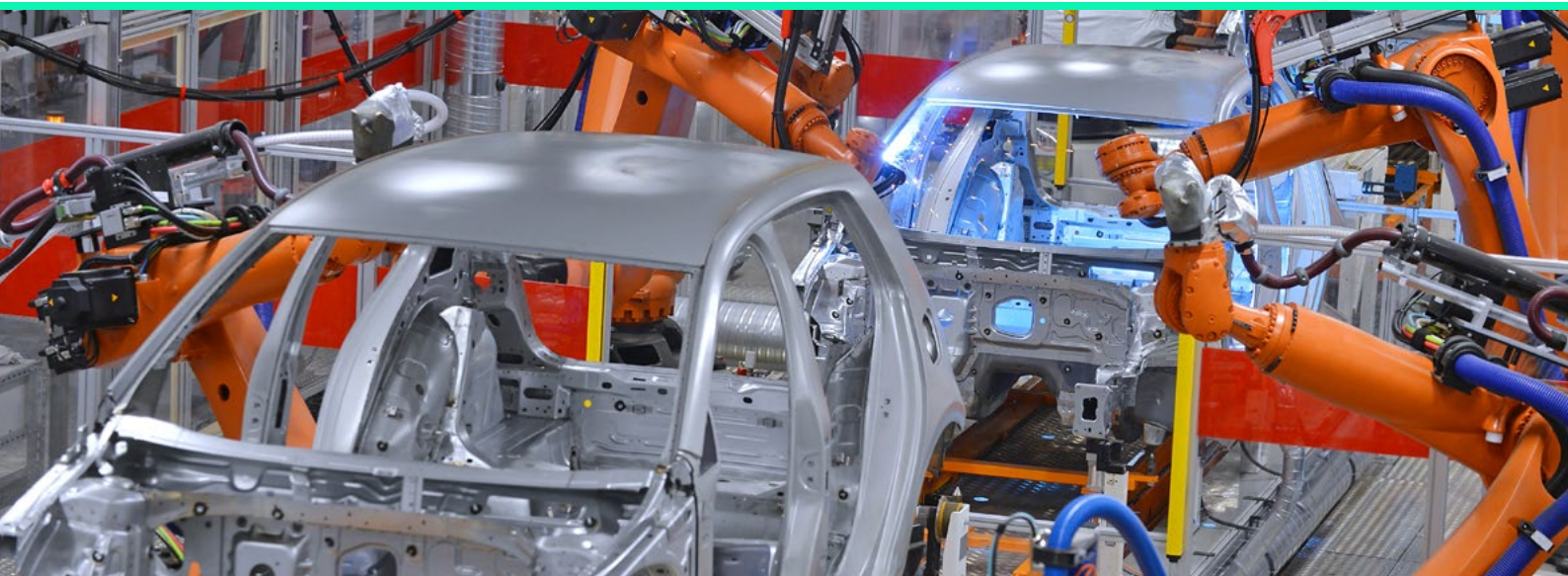
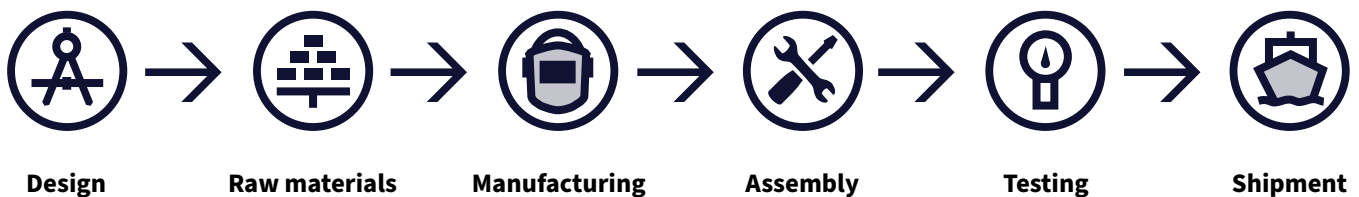
People

Our surveyors and inspectors are proactively managed to be in compliance with various health and safety regulations and requirements, including major oil and gas companies:

- Internationally certified inspections
- CSWIP, API, AICIP inspectors
- Level 3 NDE consultants

Supply chain inspection services

- Vendor site inspection
- Vendor assessments/audits
- Supply chain quality – managed service
- Vendor site quality inspection scheme



As simple as 1, 2, 3 – a smarter solution to vendor inspection and auditing

SMART Inspection is a vendor risk rating and assessment scheme that is used on a per-project basis designed to help our clients evaluate their global vendors against leading best practice. It also gives vendors a tool to target any internal weaknesses.

1. Assess equipment criticality

We look at the supplier's manufacturing equipment to identify any equipment hazards, their probability of occurrence, and how that would affect the completion of work.

We then take these factors to produce a ranking of the equipment and a risk rating.

2. Assess vendor risk

To simplify the selection process further, we develop a set of questions for each vendor based on the client's requirements.

Each area is evaluated and rated according to specific criteria. The results clearly identify the vendor's strengths and weaknesses, thereby enabling informed decision making.

3. Tailored Inspection Test Plans (ITPs)

Once vendors are selected, we develop a bespoke ITP to mitigate any risk and to ensure the right people are assigned to key areas.

Benefits for buyers and vendors alike

Whether you're a single site manufacturer with a complex supply chain, a multi-site regional business or a global organisation with premises in many countries, we can help you:

- Optimise your supply chain quality and mitigate any risks
- Protect your brand and reputation through actively demonstrating your commitment to quality
- Increase the transparency and visibility of your supply chain
- Adopt remote inspection as a flexible option for supply chain assurance
- Remote inspections are conducted using the latest technology through live, interactive audio/video streaming from a manufacturing site to a remote inspection team and are designed to save you time and money
- Build trust by meeting consumer and end-user specifications
- Consolidate the process around multiple audits thereby saving you time and money
- Verify your ethical and sustainable credentials
- Create real-time reporting with superior management information capabilities
- Upskill your own workforce to build best in class capability and knowledge





YOUR FUTURE. OUR FOCUS.

About LRQA:

By bringing together unrivalled expertise in certification, customised assurance, cybersecurity, inspection and training, we've become a leading global assurance provider.

We're proud of our heritage, but it's who we are today that really matters, because that's what shapes how we partner with our clients tomorrow. By combining strong values, decades of experience in risk management and mitigation and a keen focus on the future, we're here to support our clients as they build safer, more secure, more sustainable businesses.

From independent third-party auditing, certification and training; to technical advisory services; to real-time assurance technology; to data-driven supply chain transformation, our innovative end-to-end solutions help our clients negotiate a rapidly changing risk landscape – making sure they're shaping their own future, rather than letting it shape them.

Get in touch

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