

ISO 9001:2015 Quality Management Systems

Gap analysis

Discover how a gap analysis can help you to focus on high risk or weaker areas of your quality management system (QMS) before your certification assessment – so that you can take control and be confident that you are investing time and resources in the right areas of your organisation.

What is a gap analysis?

During your gap analysis, your LRQA assessor will examine and report on the readiness of your QMS for ISO 9001:2015 certification. You can choose the scope of the analysis to see how your management system addresses or plans to address the requirements in the standard.

What to expect

- Before your gap analysis visit, we recommend that you familiarise yourself with the standard
- During the gap analysis, your assessor will ask about your understanding of the ISO 9001 requirements and how you plan to implement them into your QMS to ensure compliance
- It is helpful for the assessor to be accompanied by someone from your organisation who understands your QMS and can clarify any points raised
- By identifying any weaknesses in your QMS your assessor will estimate a realistic timescale for your assessment
- You will receive documented commentary that will enable you to plan your next steps
- Based on the findings, your assessor will advise whether your organisation is ready for assessment or will indicate the areas that need attention
- As the gap analysis is not a full assessment against the requirements of ISO 9001:2015 and does not contribute towards certification, we do not issue a certificate at this stage.



What are the benefits of ISO 9001 certification?

Satisfied customers

ISO 9001 certification helps you to demonstrate that you are committed to meeting customer and stakeholder needs and expectations through continual improvement.

New business opportunities

Independent third-party certification to ISO 9001 is often a requirement to trade and through our globally recognised brand, certification from LRQA can give you a competitive advantage.

Streamlined processes

The best practice principles in ISO 9001 will help you develop a greater understanding of your organisation and a more robust approach to risk management, which will contribute to your business effectiveness and performance.

Fresh eyes

The gap analysis gives you an opportunity to discuss any concerns you have about your QMS and the assessment process – gaining a new perspective on your organisation.

Easy integration

ISO 9001 follows Annex SL, the high level structure used by all new and revised ISO standards, which makes it far simpler for management system controls to be integrated into a single 'business management system', helping reduce duplication in cost and effort.

Training

We provide practical client training courses, led by trained and qualified tutors. Many of our courses are endorsed by relevant professional bodies and based on our experience of assessing management systems. We offer both public and in-house training services including customised training solutions through our business improvement services.

Technical expertise

Our experienced assessors are industry specialists who are matched with your business needs, enabling an effective and robust audit of your system. We are experts in understanding the potential in cutting-edge ideas and applying this pragmatically in ways which guarantee an impact today and in the future.

A wide range of assurance services

Don't let your certification journey stop with quality; at LRQA, we deliver certification, validation and verification assessment services to all of the world's leading standards and schemes including health and safety, environmental, sustainability, energy management, business continuity, cyber security, medical and many more.

Why choose LRQA?

We're here to help negotiate a rapidly changing world, by working with you to manage and mitigate the risks you face. From compliance to data-driven supply chain transformation, it's our job to help you shape the future, rather than letting it shape you. We do this by delivering:

Strategic vision

Our technical know-how, sector expertise and innovative, forward-thinking approach will help you meet the challenges of today – and become a safer, more secure, and sustainable organisation tomorrow.

Technical expertise

Our people are sector experts. They bring with them a clear understanding of your specific challenges, standards and requirements – then deploy deep knowledge of certification, brand assurance, food safety, cybersecurity, inspection and training to help you meet them.

Global capability

Operating in more than 120 countries, recognised by over 30 accreditation bodies worldwide, and covering almost every sector, we can help you manage risk, drive improvement and build credibility with stakeholders around the globe.

Effective partnership

Every business is unique. That's why our experts work with you, to fully understand your needs and goals, and work out how we can best support them.

Fresh perspective

We have led the way in shaping our industry and continue to take every opportunity to collaborate with clients and pioneer new ideas, services and innovation.

Get regular insight straight to your inbox.

Subscribe to our management systems emails for relevant news, updates and webinars designed to support you on your journey to achieve certification.

Join now

Get in touch

Visit www.lrqa.com/my for more information or email us at enquiries.my@lrqa.com or call +60 3 27056060



LRQA
Level 25,
Naza Tower, Platinum Park,
No. 10 Persiaran KLCC, 50088
Kuala Lumpur, Malaysia

LRQA

YOUR FUTURE. OUR FOCUS.