

Even the smallest incident can sometimes cause significant disruption to organisations. In a world that is becoming increasingly unpredictable, the need for an independently certified business continuity management system (BCMS) is becoming more and more vital to help overcome challenges and stay operational.

Certification to ISO 22301:2019 from LRQA can help mitigate risk, add resilience to your organisation and gives your customers and stakeholders confidence that you can recover rapidly from the impacts of major incidents.

# What is ISO 22301:2019?

ISO 22301:2019 is the international standard for business continuity management and provides a best practice framework to identify, analyse and implement controls to help organisations respond effectively to unexpected threats.

The certification applies to all types of organisations, regardless of the size or sector. The standard is reviewed every five years, ensuring it remains relevant in the face of the latest threats and risks faced.

## Benefits of ISO 22301:2019 certification?

## Mitigate risk and limit disruption

An ISO 22301:2019 certified BCMS with LRQA helps organisations identify and mitigate key risks, managing the potential impact of an incident before it even occurs. By identifying risks, it prepares you for the unexpected, allowing you to respond quickly and decisively to minimise downtime should an incident occur.

## Compliance and a commitment to excellence

ISO 22301:2019 certification ensures controls and processes are implemented to enable your organisation to effectively manage disruption caused by major incidents. It will enable your organisation to safely maintain operations ensuring your customers receive the level of service they expect from your brand.

## Brand reputation and competitive advantage

Implementing a robust BCMS with LRQA's globally recognised brand can help to deliver customer and stakeholder confidence, thereby improving your brand reputation and providing a competitive advantage when bidding for contracts.

### **Minimise financial loss**

The methodical Plan-Do-Check-Act based approach outlined in ISO 22301:2019 ensures resources are applied effectively to reduce overall risk and minimise any financial losses to the business.



### How we can help

Our range of assessment and training services is suitable for organisations of all sizes and from all industries and will help you get the most from the standard.

#### Training

LRQA has developed a range of training courses to support your implementation of ISO 22301:2019.

- ISO 22301 Management Briefing
- Implementing ISO 22301
- ISO 22301 Auditor/Lead Auditor
- Introduction to Risk Assessment and Business Impact Analysis

All courses are available as public courses or can be tailored to suit your organisation's needs. In addition, training can be delivered as eLearning or in a virtual classroom environment.

#### **Gap Analysis**

Before certification, you can work with an LRQA auditor to identify critical or highrisk areas of your organisation's existing BCMS, alongside specific vulnerabilities. Our audit can help determine the scope of your ISO 22301:2019 management system, giving you the flexibility to focus on areas critical to your organisation's operations.

#### **Integrated Audit**

Organisations with multiple management systems for example quality, environmental, occupational health and safety, and information security management, can benefit from coordinated audit and surveillance programmes, avoiding duplicated effort and reducing disruption.

#### **Remote Audit**

We recognise that it is not always practical or efficient to conduct the audits face to face, which is why we have introduced remote auditing. Our remote audit is efficient and flexible, providing you with technical expertise whenever and wherever you need it.

Whether you need to minimise travel, have facilities in hard to reach areas or with complex infrastructures, our team of experts offer you an uninterrupted certification service to support your organisation. Anytime. Anywhere.

## Why choose LRQA?

We're here to help negotiate a rapidly changing world, by working with you to manage and mitigate the risks you face. From compliance to data-driven supply chain transformation, it's our job to help you shape the future, rather than letting it shape you. We do this by delivering:

#### **Strategic vision**

Our technical know-how, sector expertise and innovative, forward thinking approach will help you meet the challenges of today – and become a safer, more secure, and sustainable organisation tomorrow.

#### **Technical expertise**

Our people are sector experts. They bring with them a clear understanding of your specific challenges, standards and requirements – then deploy deep knowledge of certification, customised assurance, cybersecurity, inspection and training to help you meet them.

#### **Global capability**

Operating in more than 120 countries, recognised by over 50 accreditation bodies worldwide, and covering almost every sector, we can help you manage risk, drive improvement and build credibility with stakeholders around the globe.

#### **Effective partnership**

Every business is unique. That's why our experts work with you, to fully understand your needs and goals, and work out how we can best support them.

#### **Fresh perspective**

We have led the way in shaping our industry and continue to take every opportunity to collaborate with clients and pioneer new ideas, services and innovation.

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